



# LondonEnergy

Powering the Circular Economy

## Environment and Quality Policy

As an integrated waste management company LondonWaste provide recycling, composting, clinical treatment and disposal services to our customers. At the core of our business is the commitment to manage our impact on the environment, by:

- Reducing the amount of waste sent to landfill.
- Improving the range and diversity of recycling services.
- Continually improving our environmental and service performance.

LondonWaste is committed, wherever possible, to adding value to waste.

The past few years has seen a marked shift toward more sustainable waste management with increased recycling and a reduction in the production of residual waste.

We are adapting to these changes by:

- Providing responsible solutions for the treatment and management of wastes.
- Structured planning to manage these changes.
- Understanding current and future customer needs and expectations.

We will fulfil these objectives by:

1. Compliance with the relevant regulatory standards and requirements.
2. Adopting the highest levels of technical and professional conduct and adhere to best practice.
3. Creating a continual improvement culture within the Company.
4. Configuring our internal resources to respond to changing markets and opportunities.
5. Encouraging efficient and effective use of natural resources.
6. Reducing significant environmental impacts resulting from Company operations.
7. Continuing development of staff competency.
8. Focussing on customer needs and expectations by delivering impartial, confidential service aimed at customer satisfaction.
9. Inspiring confidence and trust from our customers.
10. Providing effective continuity of service to our customers.
11. Reducing the impact to the services provided to our customers, arising from adverse conditions or activities at our sites, through effective business continuity management to ensure that normal operations are always restored within set recovery time objectives.

Our performance while developing and implementing company strategies to meet these objectives is maintained, monitored and reviewed through our Management System, which is registered to the ISO9001, ISO14001 and OHSAS18001.

**A copy of this policy is available to all interested parties.**

Signed:

Peter Sharpe  
Managing Director

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